

EMPLOYEE BENEFITS	
UNIVERSAL BENEFITS	<ul style="list-style-type: none"> <li>• Improve medical outcomes by providing evidence based medical information.</li> <li>• Provide tools to navigate the healthcare system smoothly.</li> <li>• Help with pharmaceutical and medical issues.</li> </ul>
HEALTHY	<ul style="list-style-type: none"> <li>• Use assessment tools to match employee to appropriate plan and physician.</li> <li>• Provide procedure reminders based on best practice logic.</li> </ul>
MINOR ILLNESS	<ul style="list-style-type: none"> <li>• Provide "quick" answers about plans, providers, and physicians.</li> <li>• Assist in physician selection, treatment options, pharmaceutical alternatives, and pharmaceutical purchasing.</li> </ul>
CHRONIC DISEASE	<ul style="list-style-type: none"> <li>• Access world authority physicians.</li> <li>• Identify best practice and expectations.</li> <li>• Navigate employees through healthcare network.</li> <li>• Provide feedback on physician and healthcare plan performance.</li> <li>• Identify effective pharmaceutical options and purchasing alternatives.</li> </ul>
ACUTE SERIOUS MEDICAL EPISODE	<ul style="list-style-type: none"> <li>• Provide case management, best practice identification, and treatment options.</li> <li>• Provide peace of mind.</li> </ul>



*The World's Leading  
Source for Current,  
Unbiased, and Accurate  
Medical Information*



*Delivering Individual  
Medical Decision Support  
(IMDS)*

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**Individual Medical Decision Support (IMDS):** Employees receive information that will educate, empower, and provide quality of life options based on the best and most current medical information.

MedExpert is an independent medical information company whose aim is to help employees navigate the complexities of the healthcare system and provide information that will lead to healthy medical and pharmaceutical decisions.

By applying advanced proprietary data mining tools to health plans, providers, employer, and employee data, MedExpert enables patients to more swiftly and effectively solve medical and health issues. Telephone based and web enabled, MedExpert provides critical healthcare information to employees that help them to effectively manage and participate in their own medical decisions.

MedExpert supplies Stafford School System employees with immediate identification of the world's leading treatment options on any medical condition, decision tools to select the best health plan for individual needs, real-time comparative drug pricing, drug comparison information, as well as more general tools for case management.

Employees access MedExpert's IMDS system by calling MedExpert's highly trained research staff at **1-800-999-1999**. **The phone hours are from 10:00 a.m. – 10:00 p.m. eastern standard time, Monday through Friday.**

#### **PRODUCTS AND SERVICES**

MedExpert's IMDS service is provided free of charge to Stafford School System employees and will help employees and their dependents make informed healthcare decisions and save money. IMDS utilizes three strategically important systems.

- **FAME™** (Find a Medical Expert) is the world's first and only information technology that identifies medical experts in real time on over 22,000 subjects. It rapidly determines the best medical practice and identifies realistic treatment and recovery expectations for the patient.
- **Pharmer™** utilizes MedExpert's medicine purchasing and information system to enable employees to research medications and make the most appropriate purchasing decisions.
- **onPAR™** (online Performance Assessment Reports) provides a vehicle for collecting and applying health assessment data. This powerful tool analyzes and validates client assessment data, claims information, and prescription data; it identifies employer and employee health trends; and provides online and printed reports.

#### **MedExpert IMDS Guidelines:**

To make informed medical decisions, call anytime. However, please contact MedExpert when you have any of the following situations or conditions:

1. Before undergoing any elective procedure (e.g., gastric bypass surgery, cosmetic surgery, LASIK, joint replacement surgery, back surgery, infertility procedure);
2. Any chronic condition (e.g., asthma, diabetes, depression, heart disease);
3. When taking any medication for more than 30 days, when taking three or more drugs at the same time, or any antibiotic; or
4. When you have received a serious diagnosis (e.g., cancer, heart disease)

**BUT NOT 911 EMERGENCIES.**

**Call MedExpert at 1-800-999-1999  
or E-Mail via the  
"Member Questions" link at  
[www.medexpert.com](http://www.medexpert.com)**